## CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE

Minutes of a meeting of the Customer Service and Transformation Scrutiny Committee of the Bolsover District Council held in the Council Chamber, the Arc, Clowne, on Monday $8^{\text {th }}$ January 2018 at 1000 hours.

## PRESENT:-

Members:- Councillors Mrs P.M. Bowmer, P. Cooper, M.G. Crane, R.A. Heffer, D. McGregor and J.E. Smith.

Officers:- S. Sternberg (Assistant Director - Legal and Governance, Solicitor to the Council and Monitoring Officer)) and A. Bluff (Governance Officer).

Councillor R.J. Bowler in the Chair

## 0513. APOLOGY

An apology for absence was received on behalf of Councillor A. Joesbury.

## 0514. URGENT ITEMS OF BUSINESS

There were no urgent items of business to consider.

## 0515. DECLARATIONS OF INTEREST

There were no declarations of interest made.

## 0516. MINUTES - 11 ${ }^{\text {TH }}$ DECEMBER 2017

Moved by Councillor J.E. Smith and seconded by Councillor R.A. Heffer
RESOLVED that the Minutes of a Customer Service and Transformation Scrutiny Committee meeting held on $11^{\text {th }}$ December 2017 be approved as a true record.

## 0517. LIST OF KEY DECISIONS AND ITEMS TO BE CONSIDERED IN PRIVATE

Moved By Councillor J.E. Smith and seconded by Councillor R.A. Heffer
RESOLVED that the List of Key Decisions and items to be considered in private document be noted.

## CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE

## 0518. SCOPING DOCUMENT

It was agreed that the scoping document be considered at a future meeting.
Moved by Councillor R.A. Heffer and seconded by Councillor J.E. Smith RESOLVED that the scoping document be considered at a future meeting.

## 0519. WORK PLAN 2017/18

Moved by Councillor J.E. Smith and seconded by Councillor R.A. Heffer RESOLVED that the Committee's Work Plan 2017/18 be noted.

The formal meeting concluded at 1015 hours and Members then met as a working party to continue their review work. The working party concluded at 1110 hours.

